

Comment starting between the "*****" from end user of MCI/Verizon Telex #.

End User is Carly Gray of Canpotex Shipping Services.

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Canpotex Shipping Services

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Canpotex is a customer of Easylink Services (reseller through Telex Americas), and is an end user of MCI / Verizon telex services. Inbound telex messaging for this customer is routed through Easylink Services, via MCI / Verizon telex switch, to telex number 149078 answerback CPTX. The customer that MCI / Verizon sees, is GN Comtext, now Easylink Services but the end user, which MCI/Verizon probably does not see, is Canpotex. GN Comtext was merged with Easylink in 2002.

Below is Canpotex's comment regarding the MCI/Verizon telex service discontinuance:

We are quite concerned because there was only a window of approximately one month from initial notice to service termination date. While we were provisioned with a new telex number before March 1st, our vessel operators were very much under pressure to go out to all of our ships advising of the new number, with only one day to spare. From what I understand, most of our vessels confirmed receipt of our message; however, it remains possible that we could miss some vital communications from our vessels to the 'old' telex number. Six months notice would have been more appropriate and fair in order to implement the switch/new telex number.
